**VNC Setup Tips**

**Problem:** Unable to view a host (Windows XP SP2) that is running a VNC server.

**Diagnosis:** I installed Win VNC 3.3.7 in a Windows XP SP2 computer and started the VNC server as an administrator. However I was unable to reach it from other machines. XP firewall was the problem.

**Description:** I installed Win VNC 3.3.7 in a Windows XP SP2 computer. I successfully restarted the machine with VNC server and a new password. However, I was unable to reach the machine using VNC viewer or web browsers with default port number: 5800. The problem was in Windows XP SP2 firewall settings.

**Solution:** I opened the Control Panel and opened the Windows Firewall. Under the General tab the Firewall ‘On (recommended)’ radio button was selected. Under Exceptions tab I did not see any VNC servers. So I selected ‘Add Program’ button and browsed to add ‘Run VNC Server’ to the list. I clicked ‘OK’ to accept the change. Problem solved. TS/ May 24, 2005.

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**Product:** VNC Server
Win VNC 3.3.7 and Windows XP SP2

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